SolusGuard
Wearable Panic Button

The SolusGuard Wearable Panic Button is a rechargeable Bluetooth device that pairs to your cellphone via the SolusGuard Mobile App. Once set up, it can be carried wherever you go so that you can easily signal for help by pressing the button.

Pinhole Button

Status Indicator Light

Panic Button

Charge Port

Setup Process

1. Your employer creates an account for you.

2. Download the SolusGuard app and log in using your mobile phone number.

3. Enter the app and **Tap Pair my Device**. Follow the instructions in the app.

4. Add the emergency contacts who will receive your alerts.

Status Light Indicators

The device has a light indicator to communicate its status.

The light on the device should only be solid if it is attached to the charger, or if being reset:
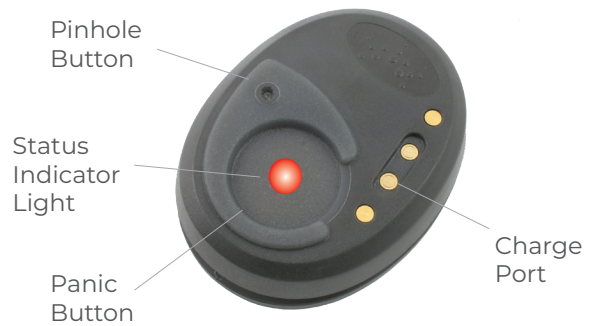
- Solid Blue: Charging
- Solid Green: Fully charged
- Solid Orange: Pinhole Button is pressed

- Green Blink: The device is connected AND sufficiently charged

- Blue Blink: The device is either disconnected OR has a low battery

- Orange Blink: Active Alert Mode

- Blue and Orange Blink: Pairing Mode. If you see this pattern, your device is **NOT set up**.

Vibration Indicator

The device will vibrate in two different situations:

1. If you trigger an alert by pressing the device button, you will experience a continuous pulse of vibrations until the alert is cancelled.

2. Your device will vibrate when it reaches its low battery threshold.

You may experience multiple vibrations for a low battery as the battery level fluctuates.

Bluetooth Tips

Complete the pairing process outside of the Bluetooth range of any other SolusGuard device users. Having multiple devices nearby during pairing can cause issues with the setup process.

YOU MUST HAVE BLUETOOTH ON YOUR PHONE TURNED ON AT ALL TIMES FOR THE DEVICE TO FUNCTION PROPERLY.

On iOS, after you have paired, when viewing your Bluetooth settings, "SolusGuard" will always show as "Not Connected". This is the way it's supposed to look and is not a problem.

Battery Management

DO NOT ALLOW THE DEVICE'S BATTERY TO REMAIN DEAD FOR LONG PERIODS OF TIME.

When not in use, plug the device in and leave it charging. That way it will always be sufficiently charged when you need it. If you wear the device daily, charge it every night. You will not harm the device by over-charging.

If the battery is not lasting a full day, perform a **reset** on the device as that will often help extend the battery life.

Functions of the Pinhole Button

Press the pinhole button (with a pen) to reset or shutdown your device. A solid orange light will turn on, indicating you are pressing hard enough.

Reset – To reset the device press and hold the pinhole button for **3 seconds**. Stop pressing and the light will flash green 8 times to indicate that the reset was successful.

Shutdown – While compressing the pinhole and seeing solid orange, press the panic button. You will see quick green flashes and it will stop blinking. The device is now turned off. Plug the device in to turn it back on.

WARNING: If the status indicator light is blinking blue and orange, your device is in pairing mode. It must be re-paired to your cellphone to ensure you are protected.

Pairing Mode (Factory Reset) – To prepare your device for re-pairing, press and hold the pinhole button for more than 10 seconds. After seeing solid orange for 10 seconds the device will start blinking all 3 colors. This indicates a successful factory reset.

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