

SolusGuard In App SOS Guide

March 2022

App Overview

Navigation Tabs

The navigation tabs provide access to Check-in, Device and Teams screens.

Main Screen Area

The main screen area is where you will find the Check-in, Device and Teams areas.

You will also find the In App SOS button here.

Device Status Area

The Device Status is an always-on indicator displaying connectivity, battery level, and alert audio mode.



Settings Menu

The settings menu provides alternate navigation to each service, access to manage your profile information, and technical support.

My Activity

The My Activity button provides access to the Activity Feed. My Activity is accessible from the Check-in and Device tabs.



In App SOS Alert Process

When you trigger an SOS alert by **tapping** the In App SOS button, your contacts receive notification and your SolusGuard app brings up a "Cancel" button. The contacts can view the user's **Activity Feed** from the **My Teams** tab for more information.

In App SOS User Perspective



Emergency Contact Perspective – Activity Feed 🚸 오 🗟 📶 93% 💼 * 🖘 🛯 34% 10:56 #SaskTelCares Tony Levin R No face detected (1) contacts Tony Levin is in an alert Map Innovation Place 💽 Google Coordinates n Blyd #114. Saskatoon, SK S7N 2X8. Canada Latitude: 52.14064, Longitude: -106.6259 SolusGuard 10:57 a.m. SolusGuard Tony Levin cancelled an alert. Bill Bruford started an alert. Launch SolusGuard to contact Tony Levin started an alert. **History Feed** Tony Levin cancelled an alert Tony Levin started an alert. 📞 Call Tony Call User button My Location (Are you OK?) Group Chat 111 \bigcirc <

In App SOS Alert Process

The alert remains active until cancelled by the user. At any time, the user can cancel the alert by **tapping** "Cancel" in the app. The contacts are informed that the alert is cancelled.



Device User Perspective

Tap Message your contacts to finish the process. We recommend providing an update via the group chat to resolve the situation.



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Emergency Contact Perspective – Activity Feed

We're Here for You



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