



# SolusGuard

## In App SOS Guide

March 2022

# App Overview

## Navigation Tabs

The navigation tabs provide access to Check-in, Device and Teams screens.

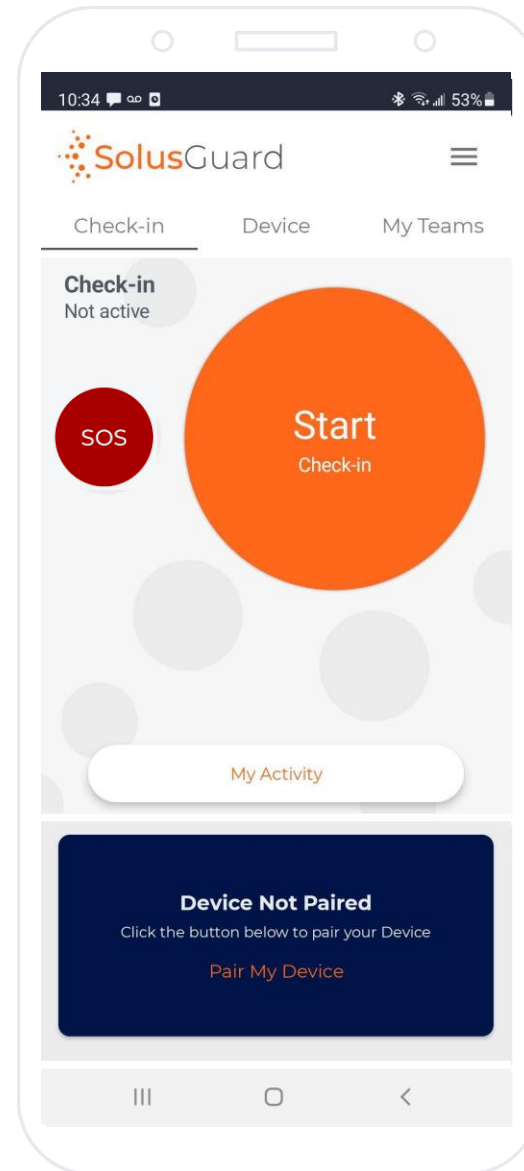
## Main Screen Area

The main screen area is where you will find the Check-in, Device and Teams areas.

You will also find the In App SOS button here.

## Device Status Area

The Device Status is an always-on indicator displaying connectivity, battery level, and alert audio mode.



## Settings Menu

The settings menu provides alternate navigation to each service, access to manage your profile information, and technical support.

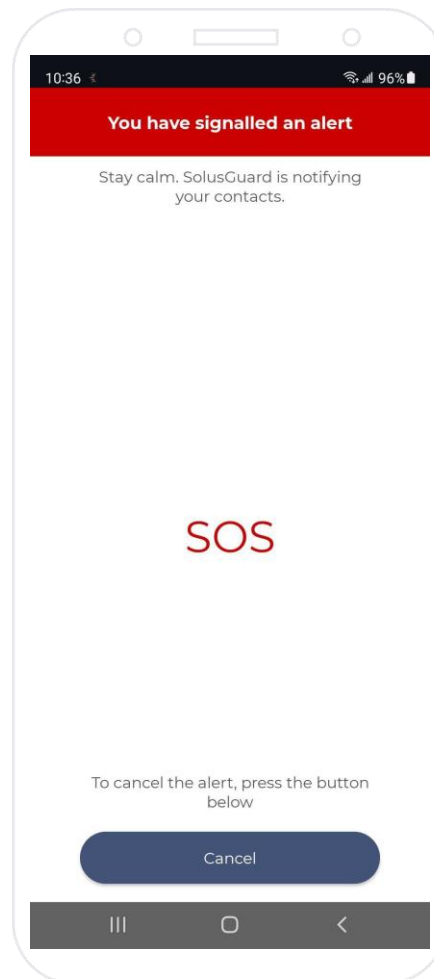
## My Activity

The My Activity button provides access to the Activity Feed. My Activity is accessible from the Check-in and Device tabs.

# In App SOS Alert Process

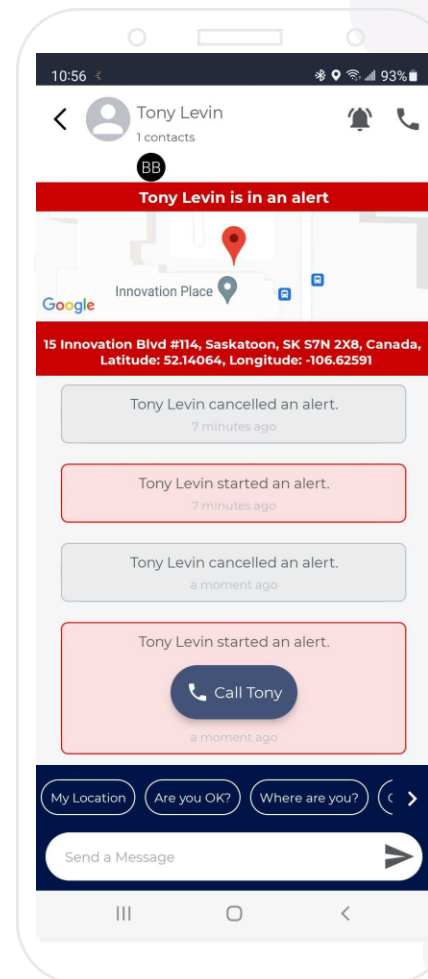
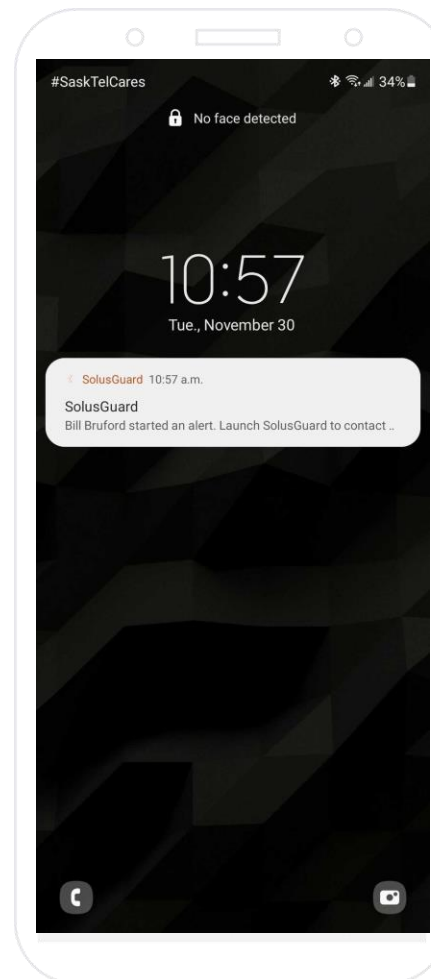
When you trigger an SOS alert by **tapping** the **In App SOS** button, your contacts receive notification and your SolusGuard app brings up a "Cancel" button. The contacts can view the user's **Activity Feed** from the **My Teams** tab for more information.

## In App SOS User Perspective



Cancel Button

## Emergency Contact Perspective – Activity Feed



Map

Coordinates

History Feed

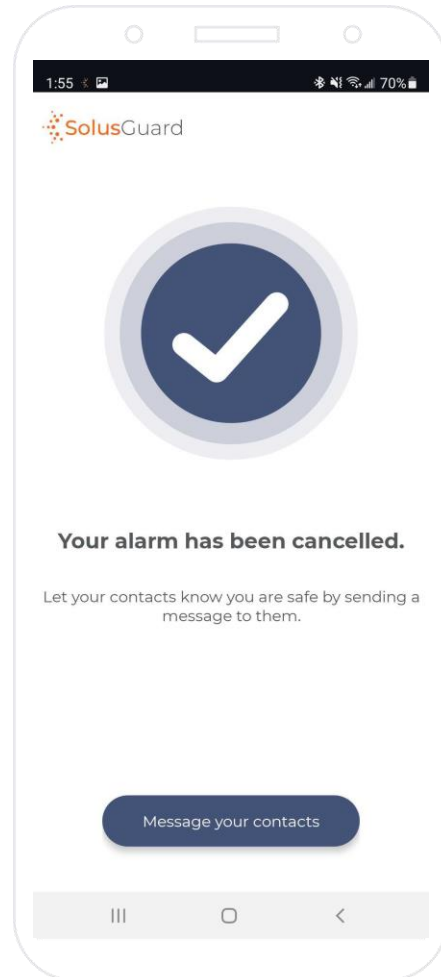
Call User button

Group Chat

# In App SOS Alert Process

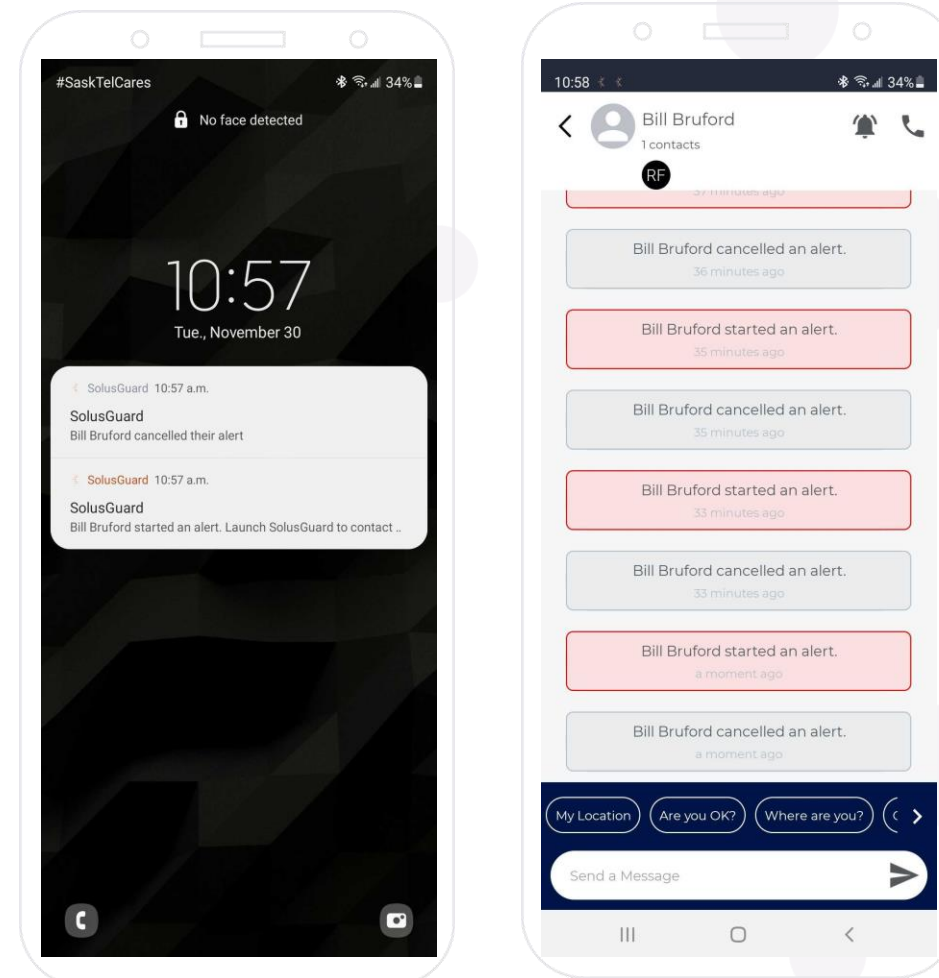
The alert remains active until cancelled by the user. At any time, the user can cancel the alert by tapping "Cancel" in the app. The contacts are informed that the alert is cancelled.

Device User Perspective



Tap **Message** your contacts to finish the process. We recommend providing an update via the group chat to resolve the situation.

Emergency Contact Perspective – Activity Feed



We're Here for You



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