

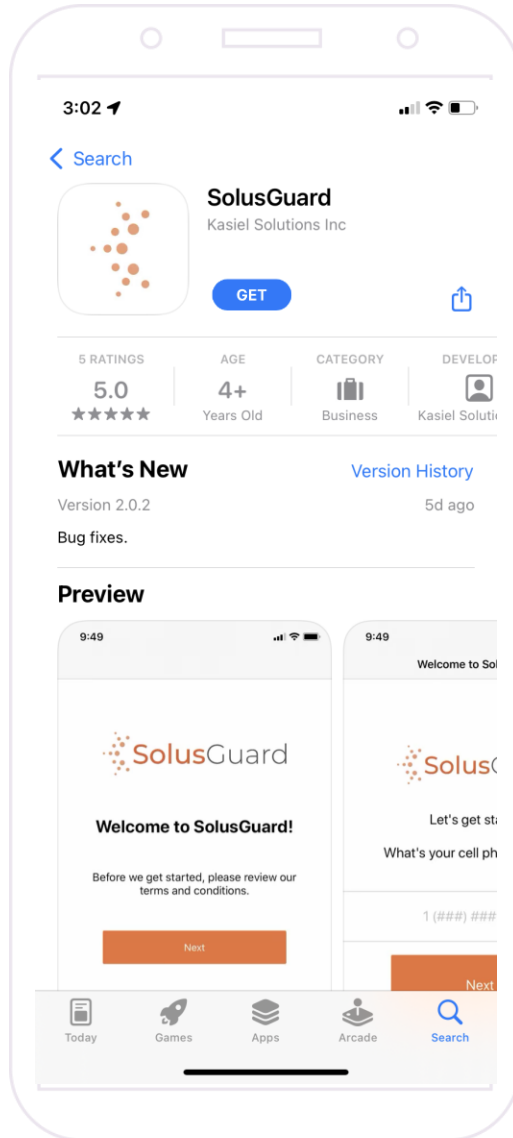


SolusGuard

Account Setup Guide

March 2022

Install SolusGuard

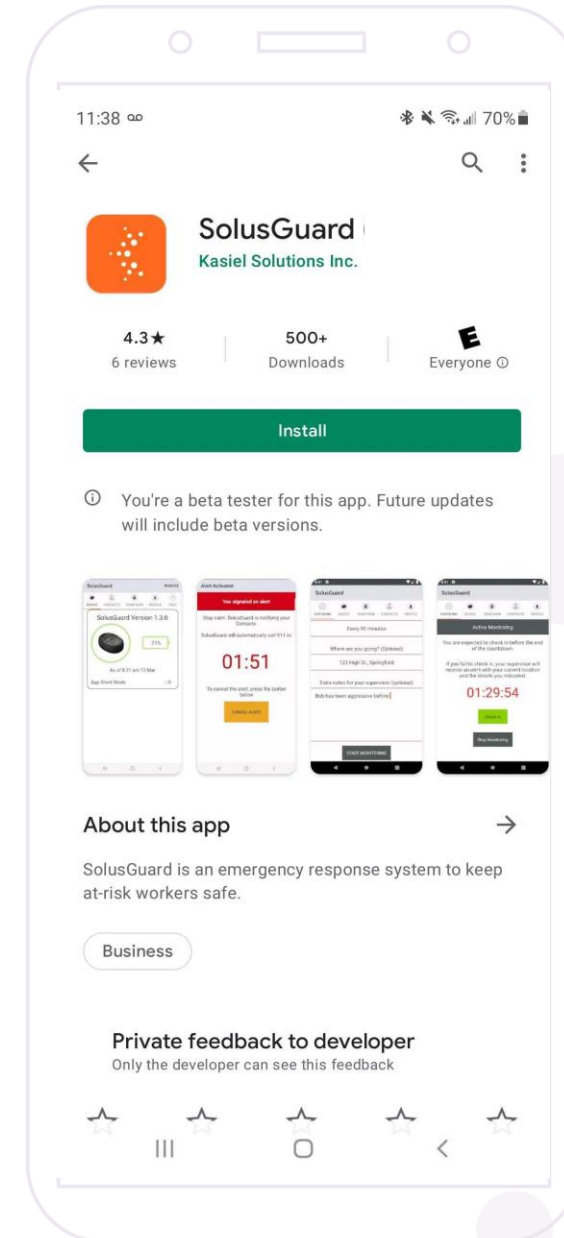


Begin by installing SolusGuard from the Google Play Store or Apple App Store.

Enter the iOS App Store or Google Play Store

Search 'SolusGuard'

Tap Get or Install



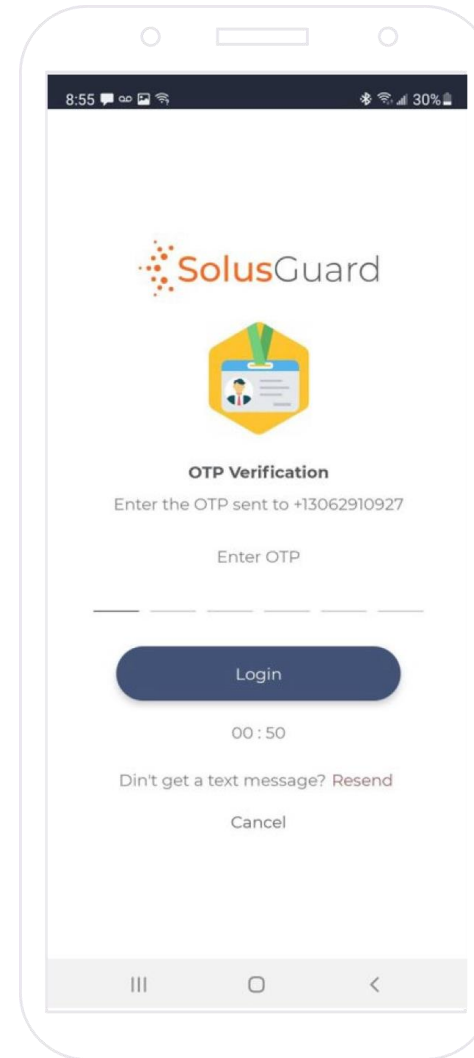
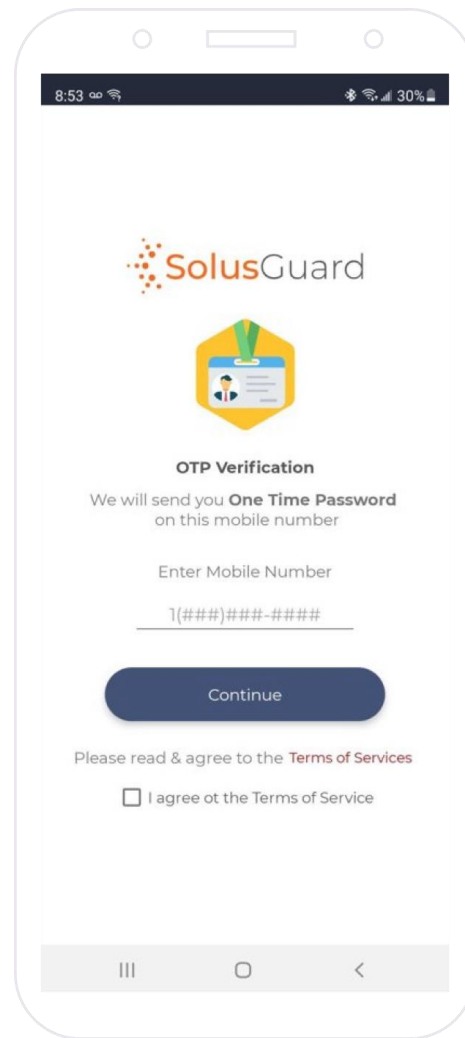
Login

Open the App

Enter your mobile number

Accept terms and conditions

Tap Continue

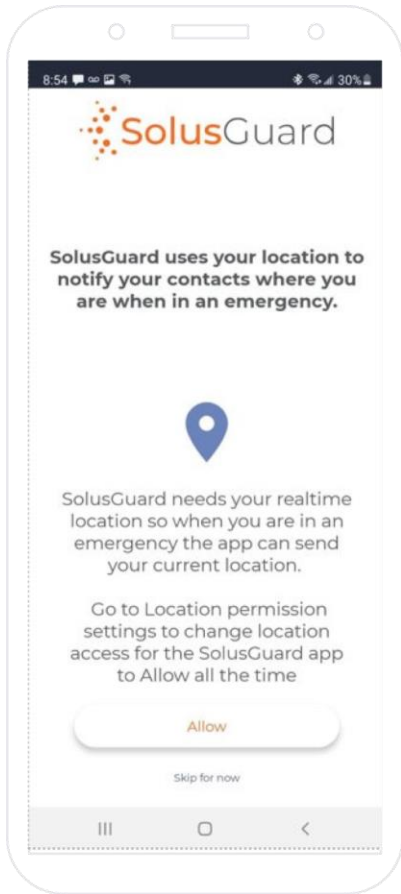


You will receive a one-time password via text message.

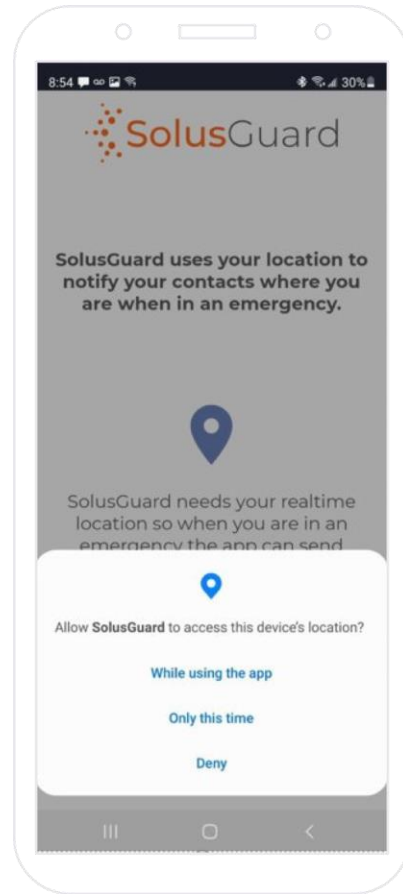
Enter the login code

Grant Permissions

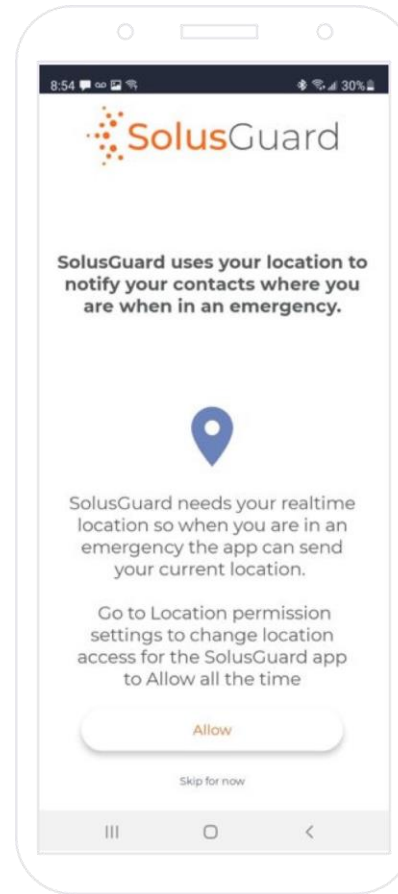
You must allow all permissions for SolusGuard to operate properly. The Location permission requires multiple steps:



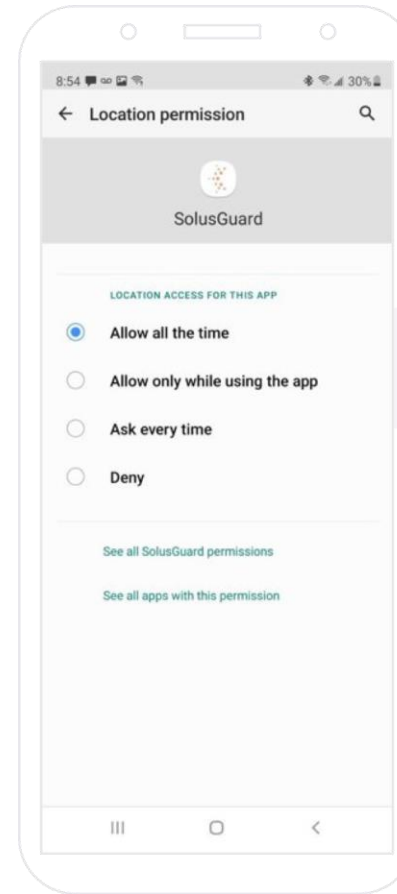
Tap **Allow**



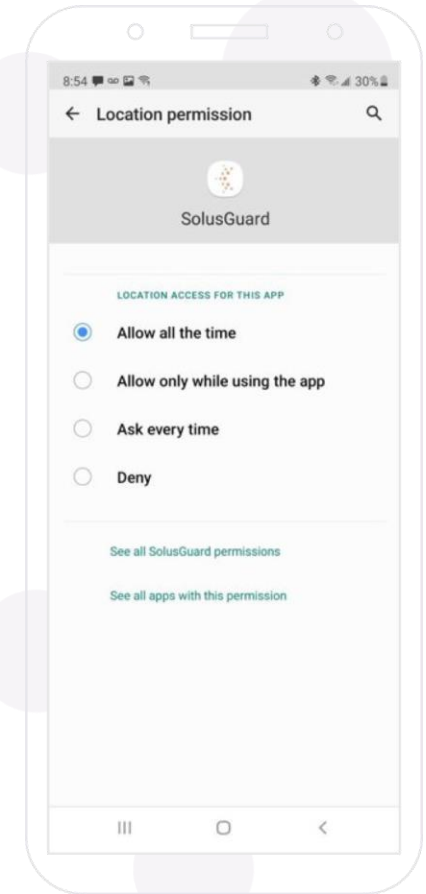
Tap **While using the app**



Tap **Allow**



Tap **Allow all the time**



Tap the **back arrow** to return

App Overview

Navigation Tabs

The navigation tabs provide access to Check-in, Device and Teams screens.

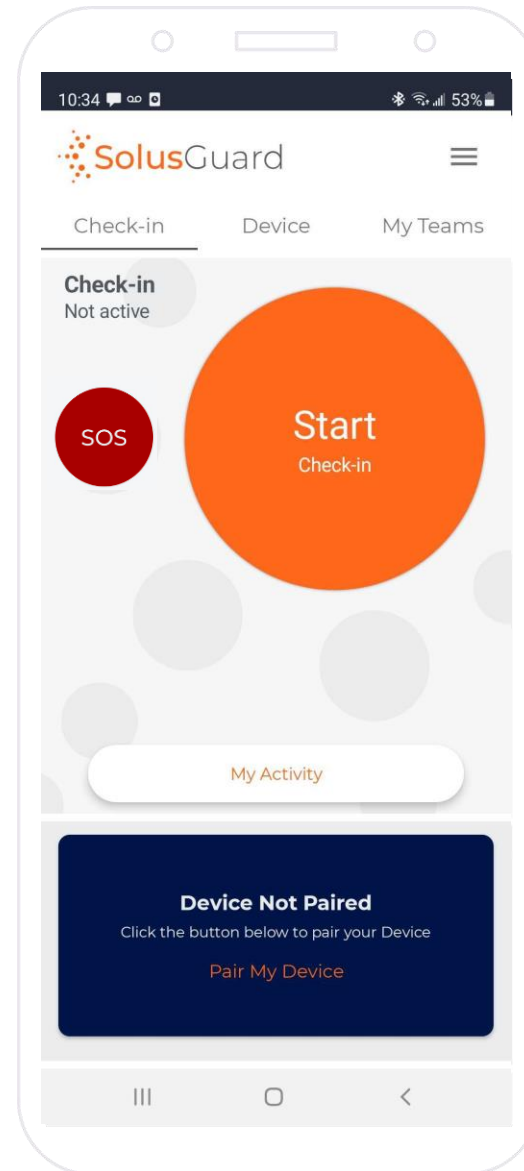
Main Screen Area

The main screen area is where you will find the Check-in, Device and Teams areas.

You will also find the In App SOS button here.

Device Status Area

The Device Status is an always-on indicator displaying connectivity, battery level, and alert audio mode.



Settings Menu

The settings menu provides alternate navigation to each service, access to manage your profile information, and technical support.

My Activity

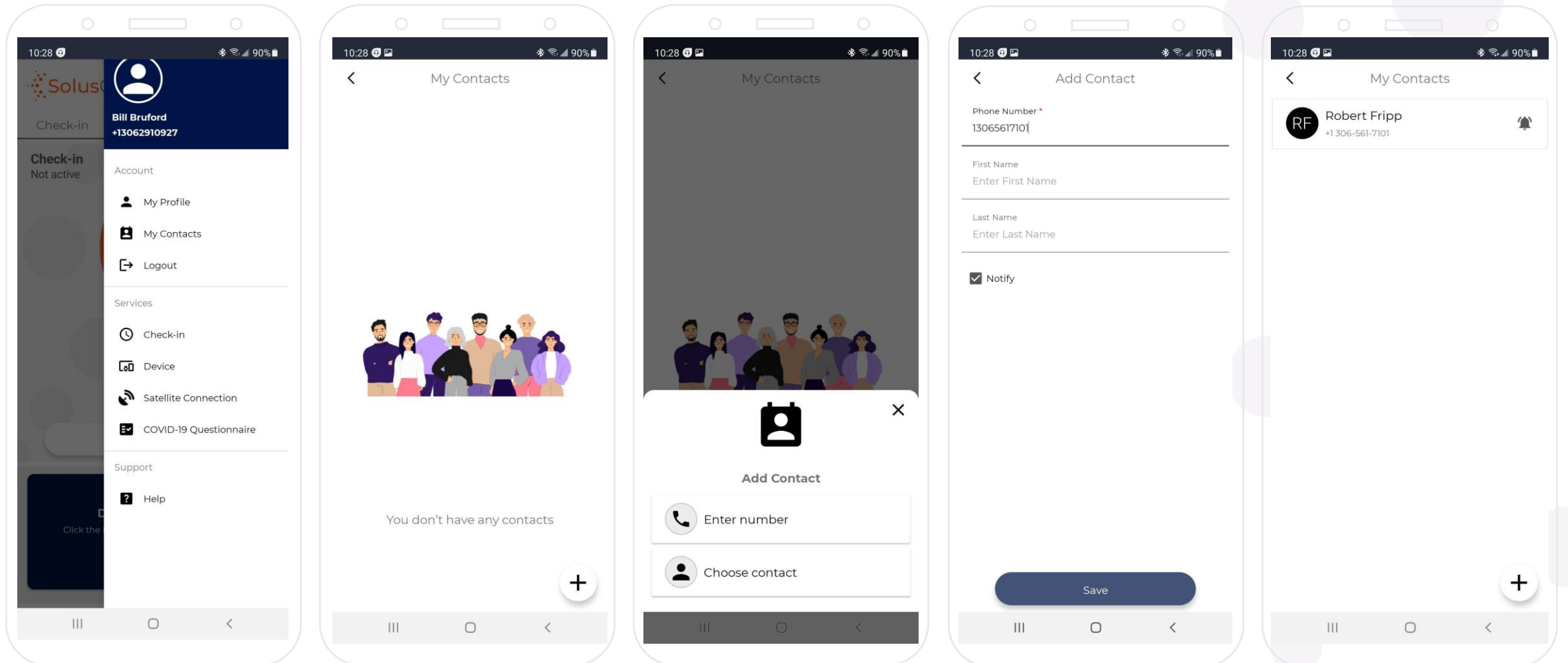
The My Activity button provides access to the Activity Feed. My Activity is accessible from the Check-in and Device tabs.

User Network – Adding Contacts

SolusGuard has a customizable alert process with different options for who receives the alert notifications.

Command Centre Operators and 3rd Party Monitoring is set up by SolusGuard. Emergency Contacts can be managed by the user from the mobile app. There are no limits to the number of contacts a user can add to their network.

From the setting menu, tap **My Contacts**, tap the **+** symbol, enter the contacts cell number, tap **Save**.



We're Here for You



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